



ELE FAMILY OF COMPANIES  
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MEMBER FINRA

## Business Continuity Statement

ELE Advisory Services, Inc. • ELE Wealth Solutions, Inc. • ELE Wealth Management, Inc.

The ELE Family of Companies has created a Business Continuity Plan (BCP) that allows the firm to continue client service within a reasonable amount of time, given the scope and severity of a significant business disruption (SBD).

The BCP anticipates responding to both internal and external SBDs. An internal SBD, such as the loss of our telephone system, affects only the firm. The firm will respond to internal SBDs by re-routing calls to secondary numbers, and/or relocating its primary office to a secondary location, and/or recovering data from a backup storage media and/or a backup site. The firm expects to recover from an internal SBD within one hour.

An external SBD, such as a power outage or flood, affects multiple businesses and can be local, regional, national, or global. The firm's response to an external SBD relies more heavily on other organizations, such as product sponsors. The firm expects to recover from an external SBD within six hours.

In the event an SBD prevents customers from contacting the firm by using the firm's primary phone number, fax number, or email address, customers may contact the firm by using the following secondary contact information:

secondary phone: 866-332-8700  
secondary email: tparran@leadvisors.com

If an SBD disrupts both the primary and secondary methods of contacting the firm, customers should contact the product sponsors at the number provided on quarterly statements.

The product sponsors maintain customer accounts and can deliver funds and/or securities. In the event an SBD renders the firm unable to receive customer orders, the firm will instruct the product sponsors to provide customers with instructions and assistance on how customers can gain prompt access to their funds and securities.

While no contingency plan can eliminate all risks of service interruption or temporarily impeded account access, the firm continually assesses and updates its BCP to mitigate all reasonable risks.

This disclosure is subject to modification.